

Terms and Conditions:

Cancellations & Refunds: We will provide a full refund for cancellations at least 24 hours prior to your scheduled activity. No refunds will be given for cancellations made less than 24 hours prior to activity.

Weather: If we should have to cancel your activity due to weather, we will reschedule your activity or will provide you with a full refund.

Waivers: All participants must sign waivers. A child's parent must fill out a waiver for children under the age of eighteen (18).

Age Restrictions: There is no age restrictions, however there is a size restriction, (due to the sizes of our harnesses). Children age five (5) and older must be able to fit in our smallest child harness. Please call Mackinaw Parasailing for specific size restrictions.

Privacy Policy: We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

Security Policy: Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the Internet

Parasailing Weight Restrictions: Minimum weight to fly alone is 125 lbs; Maximum weight to fly alone, tandem, or triple is 400 lbs. Weight restrictions may be increased or decreased by the captain, depending on wind or water conditions, on that date. Please note that refunds are not issued based on your preference to fly alone, tandem, or triple. Participants must be willing to parasail at the captain's discretion for safety.

Physical Restrictions: We cannot accommodate anyone with chronic back/neck problems; anyone who has had previous back/neck surgery; or anyone who is pregnant or thinks she may be pregnant. Participants must be able to walk down and board the parasail vessel with minimal or no assistance. The boats are not wheelchair accessible.

Waivers: All participants must sign waivers. A child's parent must fill out a waiver for children under the age of eighteen (18).

Flight Notice: Time in the air remains the same for single, tandem, or triple rides. Maximum 6 passengers per trip.